

April 13, 2020

COVID-19 Haiku/Canto Video Visits

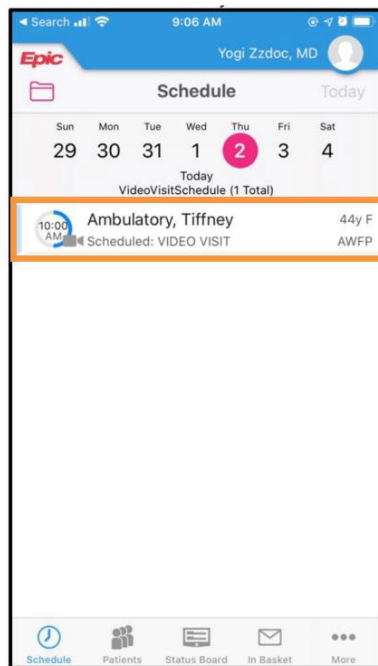
Audience: *Outpatient Haiku iPhone and Canto iPad Users*

Haiku Video Visits are available from cellphones. Zoom will need to be installed.

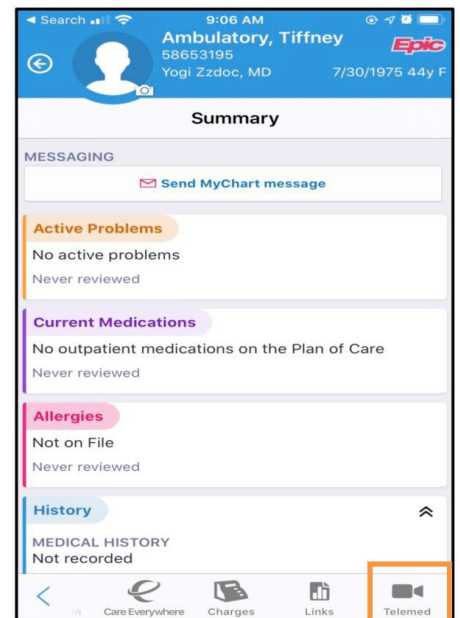
NOTE: You can not search for a patient and connect to a video visit. You MUST be in a patient encounter.

Open Your Schedule from an iPhone Device

1. Click Video Visit from your Schedule.

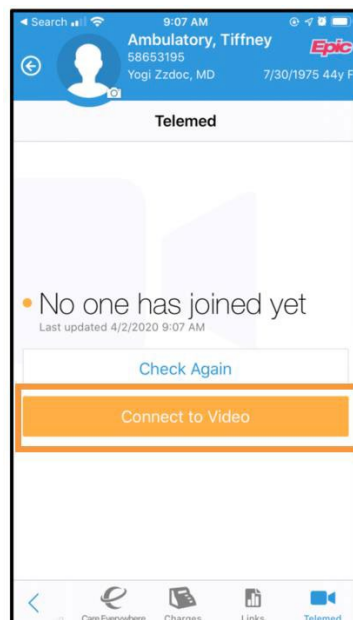


2. Click Telemed.



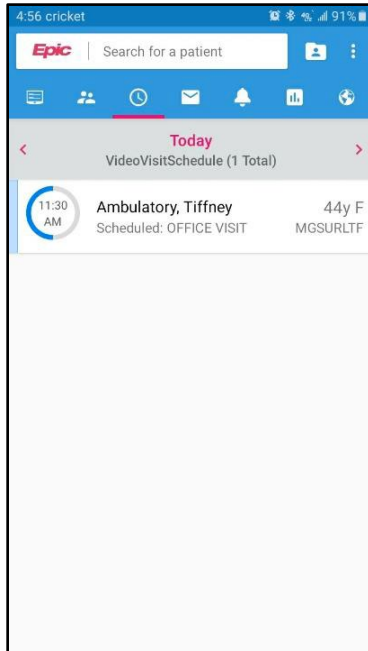
3. Click Connect to Video from the Telemed window.

Result: You should now be connected.

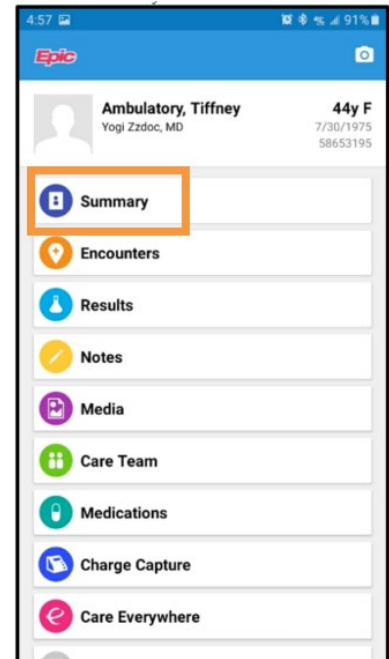


Open Your Schedule from an Android Device

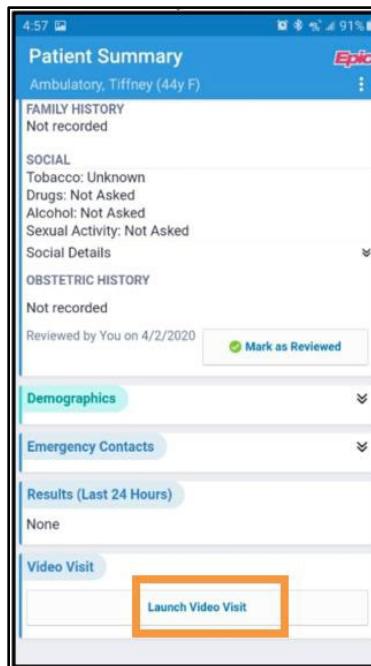
1 Click **Video Visit** from your Schedule.



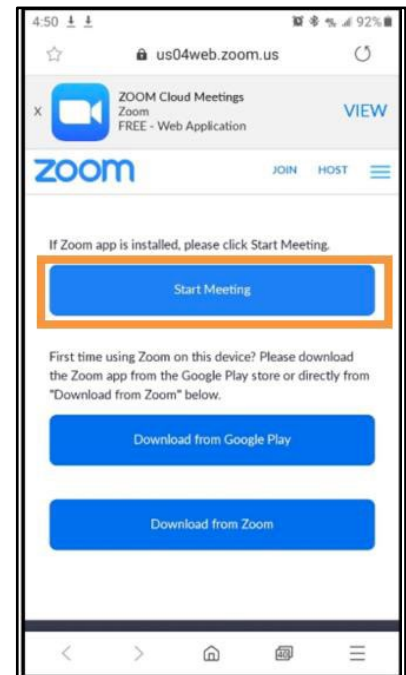
2 Click **Summary**.



3 From the **Patient Summary** window, scroll to the bottom and click the **Launch Video Visit**.



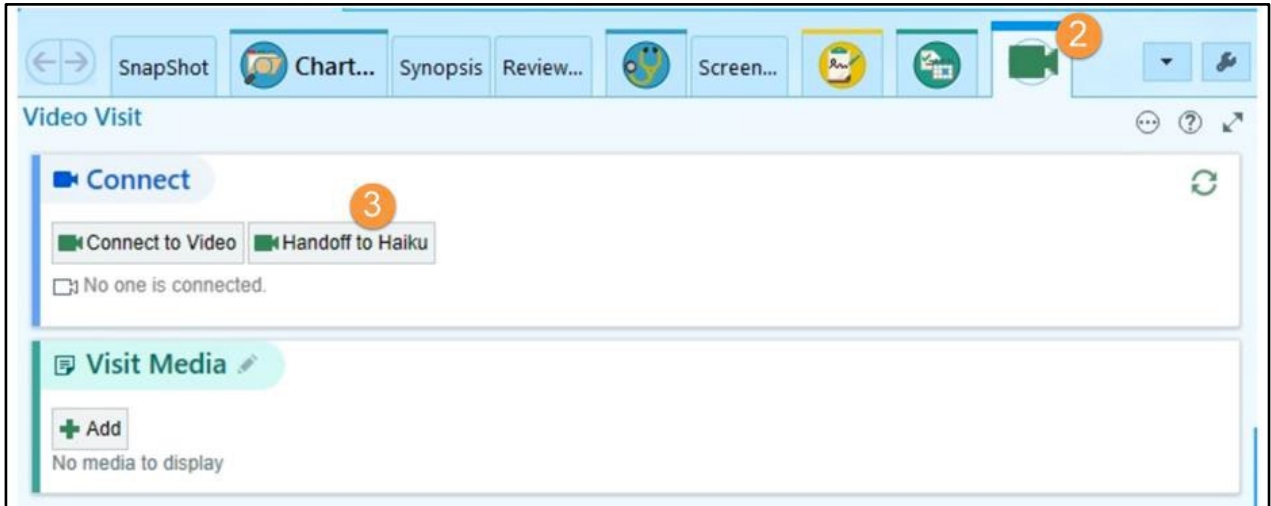
4 Click **Start Meeting** and your **Video Visit** will begin.



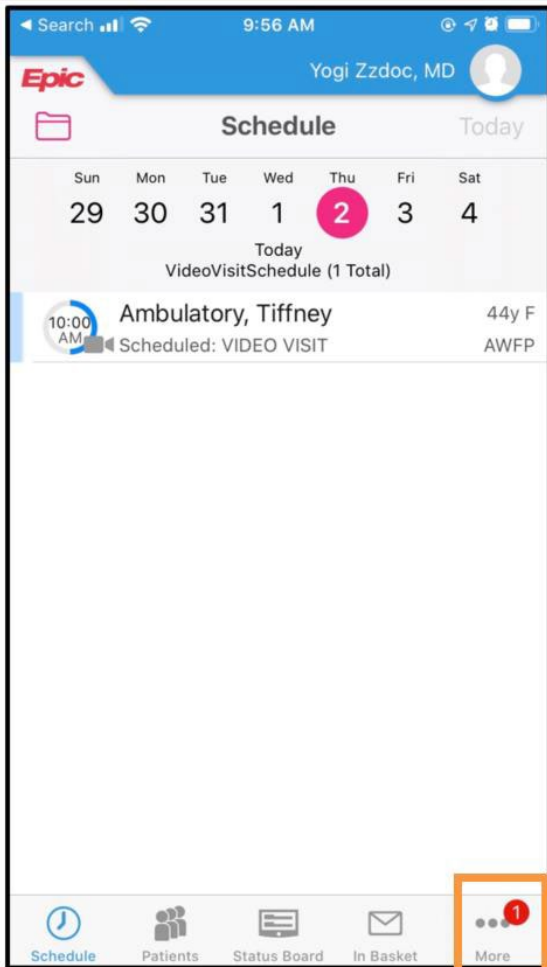
Open Your Schedule from Epic Hyperspace

1. Open your **Patient's chart** within Epic.
2. Go to the **Video Visit Navigator**.
3. Click **Handoff to Haiku**.

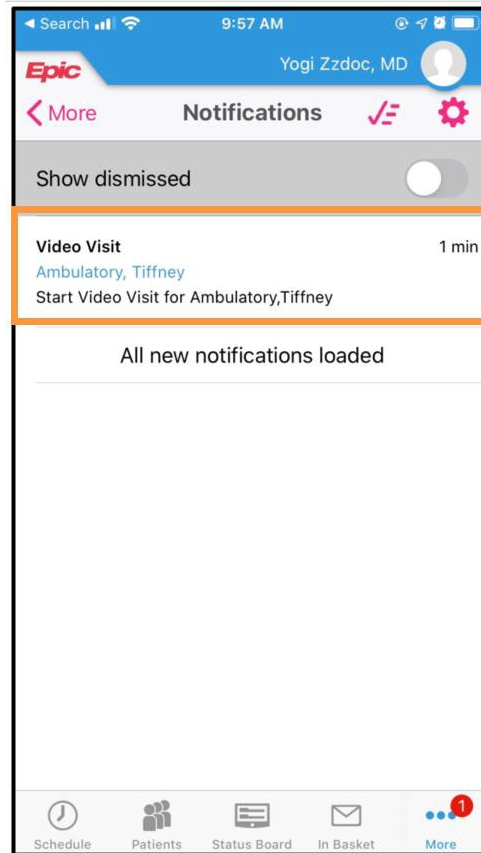
NOTE: This will send a notification to the **Haiku** app on your phone.



4. Click **More**. This will display a number for your Notification that was just sent.



5. Click the **Video Visit** you wish to join. This will automatically launch the visit.



6. Click **Open** to launch Zoom.

Result: The meeting will automatically join.

