

March 26, 2020

COVID-19 Virtual Check-In Phone-to-Phone Visit

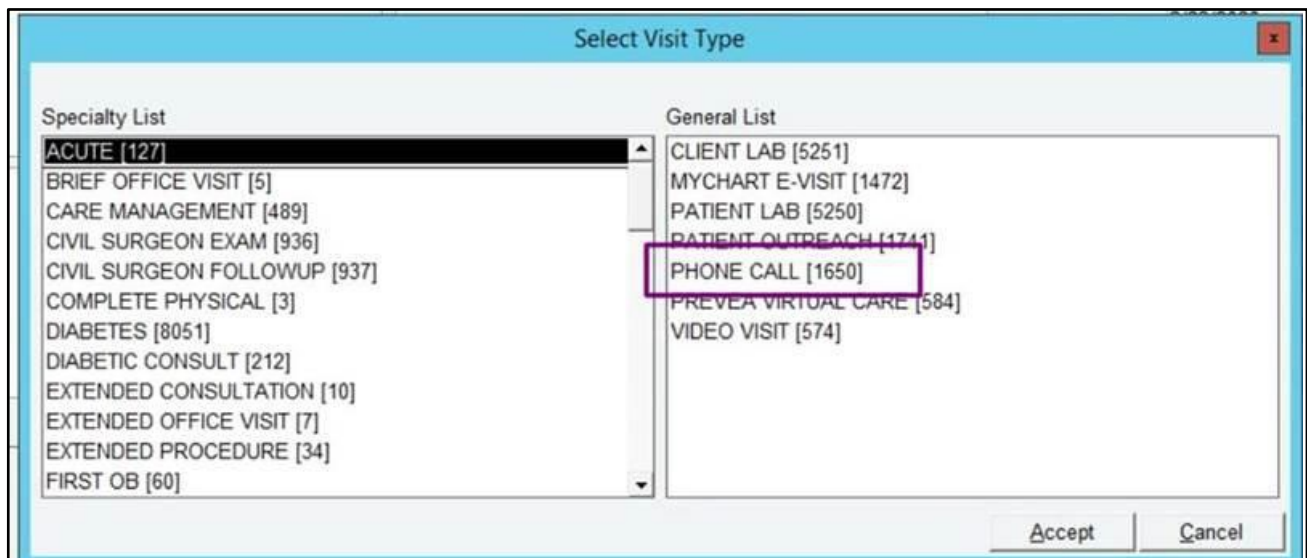
Audience: *Inpatient and Outpatient Providers*

Providers are now able to conduct telephone visits with their patients and can charge for the visits.

Let's Take a Look

NOTE: Visits must be checked in.

All departments now have the visit type **Phone Call** available on the **General List** of **Visit Type** options. Choose this visit type and schedule as normal for **Phone Call** visit with the provider.



Once the appointment is scheduled, open the encounter off the multi-provider schedule to access the office visit navigator and tools.

Arrived	4:00 PM	Cadencetst, Troy	2/16/1973	Phone Call	58652472
Checked in: 3:55 PM					

Result: The navigator will be identical to a standard office visit encounter. As in an office visit, the user will need to enter a chief complaint, diagnosis, level of service, and a progress note to close the encounter and drop the charge.

The approved charge for this type of visit is **G2012**.