

April 13, 2020

COVID-19 Visitor Flag Update

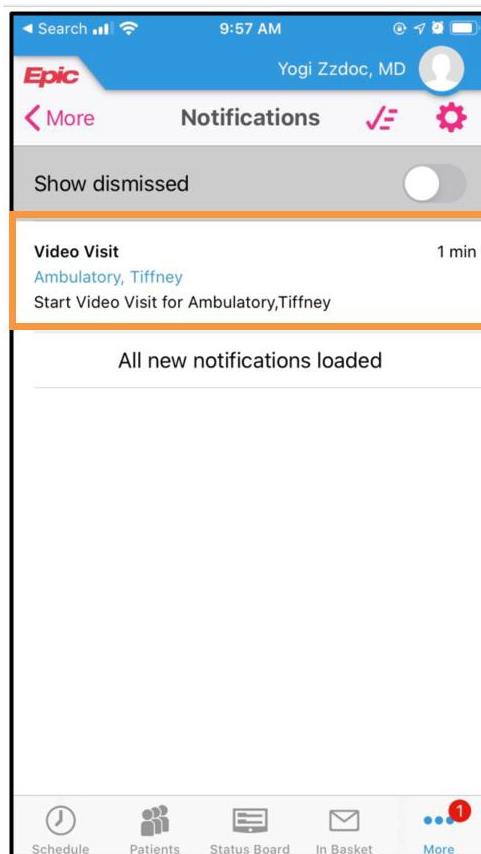
Audience: Inpatient and Emergency Nurses

When a patient is discharged that has an active **COVID Visitor Flag**, Epic will evaluate the encounter and deactivate the **COVID Visitor Flag** automatically. There are very minimal scenarios where Epic will not automatically deactivate the flag, however, these encounters will fall to a report for review and deactivation of the flag. This change eliminates the need for clinical users to have to manually deactivate the flag during discharge.

Open Let's Take a Look

The screenshot shows a patient record interface. On the left, a dark sidebar contains several status items: 'Adv Directives:: None', 'HM Due?: Due', 'BestPractice Advisories: None', 'MyChart: Inactive' (highlighted in yellow), 'COVID Visitor' (with a dropdown arrow), 'Care Team: No PCP found', and 'COVERAGE & FINANCIAL INFO' with 'Guarantor: P/F - Self'. On the right, patient information is displayed: '56659556', 'DOB 8/8/1988', and 'SSN 999-99-9999'. A white callout box with a purple border points to the 'COVID Visitor' status, containing the text 'Patient FYIs' and 'COVID Visitor'.

5. Click the **Video Visit** you wish to join. This will automatically launch the visit.



6. Click **Open** to launch Zoom.

Result: The meeting will automatically join.

