



# NOTICE:



Hospital Sisters  
HEALTH SYSTEM

Our ITS Help Desk is currently experiencing a high volume of calls and we need your help in streamlining the process. Please see the information below on where specific issues should be directed. This will allow our colleagues to focus on providing you with a quick resolution.

- For **critical** or **high Incident** reporting please call – **877-403-4357**
- For calls related to **work at home issues** please call – **833-503-0426**
- For **all other issues** – you can either **create an incident in Service Now** (please see the screenshot below) or you can **email [helpdesk@hshs.org](mailto:helpdesk@hshs.org)**.

To Access Service-Now: **[hshs.service-now.com](https://hshs.service-now.com)**

**Login: same as network ID and password**

