



April 8, 2020

Dear Patients:

Our HSHS ministries are diligently focused on protecting our patients while providing high level quality care. In order to provide the safest care for our patients and in order to maximize resources during this unprecedented COVID-19 pandemic, **we are temporarily referring HSHS St. Joseph's Hospital's maternity patients to our sister hospital, HSHS Sacred Heart Hospital in Eau Claire.**

We are grateful for your understanding with this temporary change. Although the physical location of your delivery has changed, we are still committed to providing you a memorable birth experience.

FREQUENTLY ASKED QUESTIONS:

Who should I call if I have questions regarding my pregnancy?

If you have questions during the daytime hours, please call your provider during their regular office hours. After hours, call HSHS Sacred Heart Hospital, **715-717-4156**.

What should I do if I am scheduled for a cesarean birth or induction of labor?

Beginning April 10, all scheduled inductions of labor and cesarean births will be at HSHS Sacred Heart Hospital in Eau Claire. Your provider's office staff will be contacting you with more information. HSHS Sacred Heart Hospital nursing staff will give you a courtesy call the evening before your scheduled procedure to confirm your appointment and answer any questions.

Where should I go when I am ready to deliver?

Call **your provider and/or the HSHS Sacred Heart Women and Infants Center, 715-717-4156**, to let them know you are on your way. You should go to the HSHS Sacred Heart Hospital emergency room entrance. The hospital address is 900 West Clairemont Avenue, Eau Claire. Park in the ER parking lot. A nurse will meet you in the emergency room. Upon arrival, you and your support person will be screened for COVID-19.

What happens if I am ready to deliver and think I can't make it to HSHS Sacred Heart, Eau Claire?

Call **your provider and/or the HSHS Sacred Heart Women and Infants Center, 715-717-4156**. Describe your signs of labor and concerns. Our nurses will direct you where to go for immediate care. If you are unable to make it to Eau Claire, please go to the nearest Emergency Room.

Can I talk to a nurse about any questions that I may have since I wasn't able to take any prenatal classes?

Yes, please call **prenatal/lactation support services, 715-717-4109** if you have questions or would like to have an individualized prenatal class or questions about our virtual tour. If we are not available, leave a message and we will be in touch as soon as possible.

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Will I continue my prenatal care with OakLeaf and/or Prevea Health in Chippewa Falls, Altoona and Eau Claire?

Please check with your provider's office to see if there are changes in the clinic location and timing of your prenatal visits. Your provider may recommend your visit be in person, over the telephone or by a virtual (video) visit.

Will my physician or midwife provider deliver my baby?

The same OB providers that delivered at HSHS St Joseph's Hospital also deliver at HSHS Sacred Heart Hospital so there will be no change in who will delivery your baby. Please check with your provider if you have any questions.

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