

## Our Mission

To reveal and embody Christ's healing love for all people through our high quality Franciscan health care ministry.



HSHS does not discriminate on the basis of race, color, national origin, sex, age or disability in its health programs and activities.

Atención: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al:

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau:

St. Vincent Hospital: 920-433-0111  
St. Mary's Hospital: 920-498-4200  
St. Nicholas Hospital: 920-459-8300  
St. Clare Hospital: 920-846-3444

#5876-C (R 01/19)

# 2019 Financial Assistance Program



We are committed to providing medically necessary care by offering financial assistance for co-pays, deductibles, or medical services to individuals who qualify.

## Financial assistance based on the ability to pay

At Hospital Sisters Health System (HSHS), our mission is caring for all people. High quality care is our commitment — regardless of ability to pay, race, color, creed, sex, national origin or ancestry.

Because our resources are limited, we must set guidelines. Income guidelines help us to assist patients who are least able to pay. They do not prevent anyone from seeking medical treatment.

### To qualify for assistance

- Complete an application form (we can help you complete the form if needed);
- Provide documentation of income;
- Provide a statement of assets (what you own);
- Provide evidence that you have explored all other means of assistance, including private insurance and public aid when appropriate.

These guidelines are effective February 2019, and are subject to change without notice.

### For more information

To request the Financial Assistance Program guidelines and an application, write or call:

Patient Financial Services  
 ATTN: Financial Assistance Program  
 P.O. Box 13508  
 Green Bay, WI 54307-3508  
 Local: 920/433-8122  
 Toll Free: 800/211-2209

To speak with a financial counselor in person, please visit any HSHS hospital location.

Program guidelines and the application are also available on your hospital's website.

## Income Guidelines

February 2019 through January 2020

Based on gross family income shown below as a percentage of 2019 Federal Poverty guidelines.

| Family Size | Federal Poverty Level (FPL) | 200% FPL | 300% FPL | 400% FPL |
|-------------|-----------------------------|----------|----------|----------|
|             | 2019                        |          |          |          |
| 1           | \$12,490                    | \$24,980 | \$37,470 | \$49,960 |
| 2           | 16,910                      | 33,820   | 50,730   | 67,640   |
| 3           | 21,330                      | 42,660   | 63,990   | 85,320   |
| 4           | 25,750                      | 51,500   | 77,250   | 103,000  |
| 5           | 30,170                      | 60,340   | 90,510   | 120,680  |
| 6           | 34,590                      | 69,180   | 103,770  | 138,360  |
| 7           | 39,010                      | 78,020   | 117,030  | 156,040  |
| 8           | 43,430                      | 88,860   | 130,290  | 173,720  |
| 9           | 47,850                      | 95,700   | 143,550  | 191,400  |
| 10          | 52,270                      | 104,540  | 156,810  | 209,080  |

|                     |  |   |   |
|---------------------|--|---|---|
| Applicable Discount | If income is less than 200%, patient receives 100% discount. | If income is between 200-300%, patient receives 70% discount. | If income is between 300-400%, patient receives 55% discount. |
|---------------------|--|---|---|

*Your 12-month maximum out-of-pocket responsibility can be no more than 25% of your gross annual income, as verified by the Business Office. If you qualify for financial assistance, you will not be charged more for emergency or other medically necessary care than patients who are covered by Medicare or other insurance.*

**HSHS St. Vincent Hospital**  
[www.stvincenthospital.org](http://www.stvincenthospital.org)

**HSHS St. Clare Memorial Hospital**  
[www.stclarememorial.org](http://www.stclarememorial.org)

**HSHS St. Mary's Hospital Medical Center**  
[www.stmgb.org](http://www.stmgb.org)

**HSHS St. Nicholas Hospital**  
[www.stnicholashospital.org](http://www.stnicholashospital.org)