

MyChart Video Visits

1. Access the MyChart website: <https://www.mychartportal.org/myhshs/>
2. Enter MyChart Username and Password.
3. Click Sign In.

Hospital Sisters HEALTH SYSTEM | My HSHS Chart

COVID-19 (coronavirus) Notice:
If you are critically ill:
Call 911

If you are not critically ill but you have had a cough, shortness of breath, or fever AND:
Have been in close contact with a person diagnosed with COVID-19 (coronavirus) within 14 days of your symptoms starting
Or
Have been in close contact with a person who is currently being quarantined as a possible COVID-19 (coronavirus) patient
Then:
Contact your provider's office for further guidance
Do NOT schedule a standard clinic appointment online
Do NOT present to your local clinic or hospital

Additional information can be found through the following links:
<https://www.cdc.gov/coronavirus/2019-nCoV/index.html>
<http://www.dph.illinois.gov/>
<https://www.dhs.wisconsin.gov/disease/covid-19.htm>

MyChart Username
Password
SIGN IN
[Forgot Username?](#) [Forgot Password?](#)
New User?
SIGN UP NOW
Request a Price Estimate
PRICE ESTIMATES
Want to pay your bill?
PAY AS GUEST

4. From the home screen, access the visits icon and select Appointments and Visits:

MyChart Epic Medical Center | Health | Visits | Messaging | Billing | Profile

Welcome!

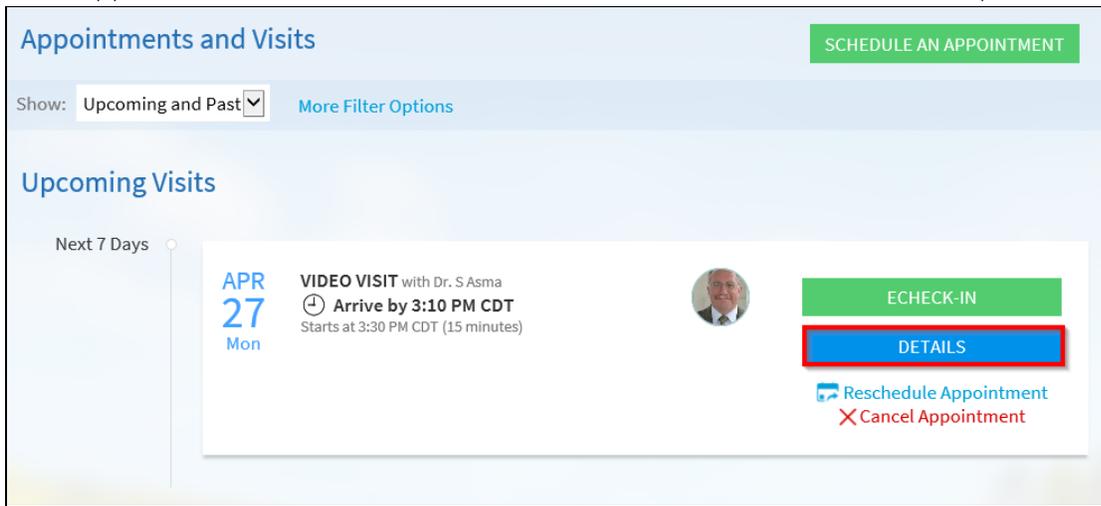
Appointments and Visits
Upcoming Tests and Procedures
Schedule an Appointment

Schedule appointments for your current health reminders. 2 reminders need your attention.

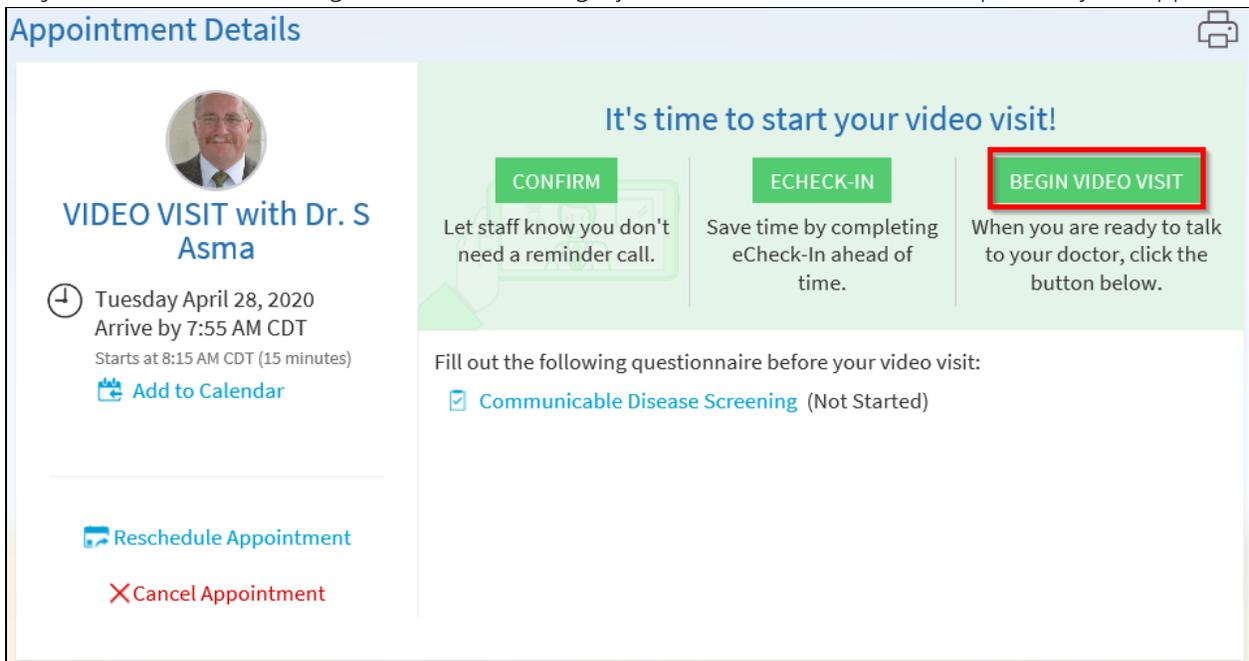
View details for account #4024056, which has \$170.00 due.

View the After Visit Summaries from your 9 recent visits.

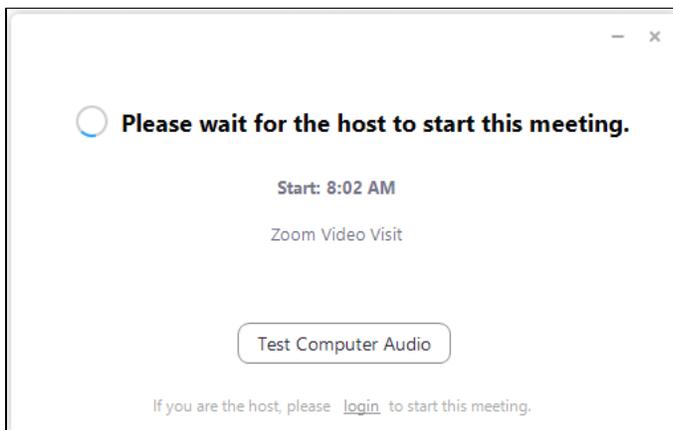
5. From Appointments and Visits choose details (e-check in is available, but not required):



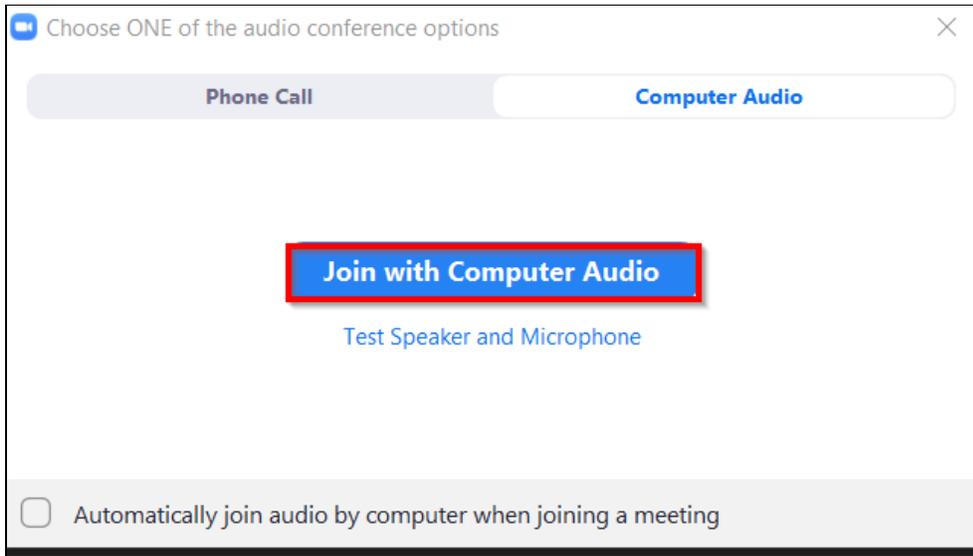
6. To join Video Visit, click begin visit. This will be grey if it is more than 15 minutes prior to your appointment.



7. A new webpage will open automatically. You will see this if the Provider is not connected:



8. When the provider joins you will be prompted to select your audio options. Please ensure your volume is on and turned up.



9. When the video is connected you will see your provider

