EpicCare Link

What is EpicCare Link?

- ✓ EpicCare Link is a view only method of gaining access to Epic medical record maintained in the HSHS Epic application.
- ✓ Users that are linked to medical providers can utilize EpicCare Link to get notifications and results on their patients and place outpatient orders electronically
- ✓ Internet based application accessible from any computer

Who will HSHS grant EpicCare Link access to?

- ✓ External healthcare entities that we routinely share patients with, that require access for treatment, payment, and healthcare operations
  - Clinical & non-clinical physician support staff
  - Physicians not on the hospital medical staff who refer patients
  - Frequent users of release of information requests
  - Long term care facilities
  - Hospitals
- ✓ HIPAA Privacy Officer reviews and approves/denies all requests for access

Types of EpicCare Link User Access

- ✓ First Access – Ability to search for patients based on first name, last name, gender, and date of birth
- ✓ Managed Access – User is linked to their medical group providers
  - Ability to search for patients based on first name, last name, gender, and date of birth
  - Access a list of the provider's patients in the HSHS electronic medical record system
  - Option to receive EpicCare Link Inbox event notifications (EG ED admission, IP admission, lab results, radiology results, signed post-op notes, etc.) for a provider's patients.
  - Option to place OP orders via EpicCare Link: orders entered by non-provider staff will be routed to the provider's inbox for review and signature

What information will an EpicCare Link user see?

- ✓ **Clinical Review**
  - Snapshot – demographics, allergies, problem list (including ICD-10 codes for billing), medications
  - Chart Review – Encounters, Lab, Pathology, Imaging, Procedure, ECG, Other Orders, Medications, Media (scanned documents), Referral Orders, Episodes, Letters, Hospital/NH, Notes/Trans, Misc. Reports, LDAs,
  - Care Everywhere – Additional medical charts from other Non-HSHS Epic users
  - Results Review
  - Flowsheets
  - Allergies
  - Histories
  - Face Sheet
  - Growth Charts
- ✓ **Patient Profile**
  - Demographics
  - Documents
  - Coverage & Benefits

- ✓ **Scheduling**
  - Upcoming Appointments – Patient
- ✓ **Ordering**
  - Place orders
  - Review/cancel orders

How are users trained on EpicCare Link?

- ✓ E-Learning guides and help functions are available to the user through the application.