

Our Mission

To reveal and embody Christ's healing love for all people through our high-quality Franciscan health care ministry.



Hospital Sisters
HEALTH SYSTEM

HSHS does not discriminate on the basis of race, color, national origin, sex, age or disability in its health programs and activities.

Atención: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.
Lláme al:

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej.
Zadzwoń pod numer:

Patient Financial Services
Toll Free: 800-994-0368
Email: ILSBO@hshs.org

#5876-C (R 01/24)

2024 Financial Assistance Program



Hospital Sisters
HEALTH SYSTEM



We are committed to providing medically necessary care by offering financial assistance for co-pays, deductibles or medical services to individuals who qualify.

Financial assistance based on the ability to pay

At Hospital Sisters Health System (HSHS), our mission is caring for all people. High-quality care is our commitment — regardless of ability to pay, race, color, creed, sex, national origin or ancestry.

Because our resources are limited, we must set guidelines. These guidelines help us to assist patients who are least able to pay. They do not prevent anyone from seeking medical treatment.

To qualify for assistance

- Complete an application form (we can help you complete the form if needed);
- Provide documentation of income;
- Provide a statement of assets (what you own);
- Prove that you have explored all other means of assistance, including private insurance and public aid when appropriate.

These guidelines are effective January 2024, and are subject to change without notice.

For more information

To request the financial assistance program guidelines and an application, write, call or email:

Patient Financial Services
 Attention: Financial Assistance Program
 P.O. Box 13427
 Springfield, IL 62791
 Toll Free: 800-994-0368
 Email: ILSBO@hshs.org

To speak with a financial counselor in person, please visit any HSHS hospital location.

Program guidelines and the application are also available on your provider's website.

Income Guidelines

February 2024 through January 2025

Based on gross family income shown below as a percentage of 2024 Federal Poverty guidelines.

Family Size	Federal Poverty Level (FPL) 2024	200% FPL	300% FPL	400% FPL	500% FPL	600% FPL
1	\$ 15,060	\$ 30,120	\$ 45,180	\$ 60,240	\$ 75,300	\$ 90,360
2	20,440	40,880	61,320	81,760	102,200	122,640
3	25,820	51,640	77,460	103,280	129,100	154,920
4	31,200	62,400	93,600	124,800	156,000	187,200
5	36,580	73,160	109,740	146,320	182,900	219,480
6	41,960	83,920	125,880	167,840	209,800	251,760
7	47,340	94,680	142,020	189,360	236,700	284,040
8	52,720	105,440	158,160	210,880	263,600	316,320

Add \$5,380 per person for families larger than 8 people.

Applicable Discount	If income is less than 200%, patient receives 100% discount.	If income is between 200-300%, patient receives 90% discount.	If income is between 300-400%, patient receives 80% discount.
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Your 12-month maximum out-of-pocket responsibility can be no more than 25% of your gross annual income, as verified by the business office. If you qualify for financial assistance, you will not be charged more for emergency or other medically necessary care than patients who are covered by Medicare or other insurance.

ILLINOIS

HSHS St. John's Hospital
hshs.org/stjohns

HSHS St. Mary's Hospital
hshs.org/stmarysdecatur

HSHS St. Elizabeth's Hospital
hshs.org/stelizabeths

HSHS St. Anthony's Memorial Hospital
hshs.org/stanthonys

HSHS St. Joseph's Hospital Highland
hshs.org/stjosephshighland

HSHS Holy Family Hospital
hshs.org/holyfamily

HSHS Good Shepherd Hospital
hshs.org/goodshepherd

HSHS St. Francis Hospital
hshs.org/stfrancis

HSHS St. Joseph's Hospital Breese
hshs.org/stjosephsbreese

Prairie Cardiovascular
prairieheart.org

HSHS Medical Group
hshsmedicalgroup.org

WISCONSIN

HSHS St. Vincent Hospital
hshs.org/StVincent

HSHS St. Mary's Hospital
hshs.org/StMarysGreenBay

HSHS St. Nicholas Hospital
hshs.org/StNicholas

HSHS St. Clare Memorial Hospital
hshs.org/stclare