# UMR: HOSPITAL SISTERS HEALTH SYSTEM: 7670-00-416357 003



**The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.umr.com or by calling 1-800-221-6346. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.umr.com or call 1-800-221-6346 to request a copy.

| Important Questions | Answers | Why this Matters: |
|---|---|---|
| **What is the overall deductible?** | $3,500 person / $7,000 family HSHS/Prevea & Other Tier 1 (Tier 1)<br>$6,000 person / $12,000 family UHC Choice Plus (Tier 2) and Out-of-network (Tier 3)<br>Maximum amount that any one person will satisfy toward the annual family deductible: $3,500 (Tier 1) / $6,000 (Tier 2 & Tier 3) | Generally, you must pay all the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan, each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible. |
| **Are there services covered before you meet your deductible?** | Yes. Preventive care services are covered before you meet your deductible. | This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible. See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/. |
| **Are there other deductibles for specific services?** | No. | You don't have to meet deductibles for specific services. |
| **What is the out–of–pocket limit for this plan?** | $5,000 person / $10,000 family HSHS/Prevea & Other Tier 1 (Tier 1)<br>$8,700 person / $17,400 family UHC Choice Plus (Tier 2) and Out-of-network (Tier 3)<br>Maximum amount that any one person will satisfy toward the annual family out-of-pocket: $5,000 (Tier 1) / $8,700 (Tier 2 & Tier 3) | The out-of-pocket limit is the most you could pay in a year for covered services.<br>If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met. |
| **What is not included in the out–of–pocket limit?** | Penalties, premiums, balance billing charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| **Will you pay less if you use a network provider?** | Yes. See www.umr.com or call 1-800-221-6346 for a list of network providers. | This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services. |
| **Do you need a referral to see a specialist?** | No. | You can see the specialist you choose without a referral. |



All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

| Common Medical Event | Services You May Need | What You Will Pay | | | Limitations, Exceptions, & Other Important Information |
|---|---|---|---|---|---|
| | | HSHS + Extend (Tier 1) | UHC Choice Plus (Tier 2) | Out-of-Network (Tier 3) | |
| **If you visit a health care provider's office or clinic** | Primary care visit to treat an injury or illness | HSHS/Prevea – 0% Coinsurance<br>Other Tier 1 - 20% Coinsurance | 40% Coinsurance | Not covered | None |
| | Specialist visit | HSHS/Prevea – 0% Coinsurance<br>Other Tier 1 - 20% Coinsurance | 40% Coinsurance | Not covered | None |
| | Preventive care/ screening/ immunization | No charge;<br>Deductible Waived | No charge;<br>Deductible Waived | Not covered | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. |
| **If you have a test** | Diagnostic test (x-ray, blood work) | HSHS/Prevea – 0% Coinsurance<br>Other Tier 1 – 20% Coinsurance | 40% Coinsurance | Not covered | None |
| | Imaging (CT/PET scans, MRIs) | HSHS/Prevea - 10% Coinsurance<br>Other Tier 1 - 20% Coinsurance | 40% Coinsurance | Not covered | None |

| Common Medical Event | Services You May Need | What You Will Pay | | | Limitations, Exceptions, & Other Important Information |
|---|---|---|---|---|---|
| | | HSHS + Extend (Tier 1) | UHC Choice Plus (Tier 2) | Out-of-Network (Tier 3) | |
| | | Your Cost if You Use a Network Pharmacy | | Your Cost if You Use a Non-Network Pharmacy | |
| **If you need drugs to treat your illness or condition.**<br><br>More information about prescription drug coverage is available at www.optumrx.com. | Generic drugs (Tier 1) | HSHS: 10% Coinsurance, Deductible waived<br>All Others: 20% Coinsurance, Deductible waived | | Not covered | HSHS Tier 1 deductible and HSHS Tier 1 out-of-pocket limit applies.<br><br>Retail – 30 day supply<br>Mail – 90 day supply<br><br>If you choose to receive a brand name medication when a direct generic equivalent is available, you must pay the difference in price between the brand drug and its generic equivalent in addition to the applicable copay and generic coinsurance.<br><br>Maintenance medications at HSHS, mail order or Walgreens required for coverage after the second fill at a retail pharmacy.<br><br>After the initial fill, specialty medications must be filled through OptumRx or HSHS to be covered.<br><br>Prior authorization may be required. |
| | Preferred brand drugs (Tier 2) | HSHS: 20% Coinsurance<br>All Others: 30% Coinsurance | | Not covered | |
| | Non-preferred brand drugs (Tier 3) | HSHS: 20% Coinsurance after $15 copay<br>All Others: 30% coinsurance after $15 copay<br>HSHS Mail Order: 20% Coinsurance after $45 Copay<br>Mail Order: 30% Coinsurance after $45 Copay | | Not covered | |
| | Specialty drugs (Tier 4) | HSHS: 20% Coinsurance<br>All Others: 30% Coinsurance | | Not covered | |
| **If you have outpatient surgery** | Facility fee (e.g., ambulatory surgery center) | HSHS/Prevea - 10% Coinsurance;<br>Other Tier 1 - 20% Coinsurance | 40% Coinsurance | Not covered | None |
| | Physician/surgeon fees | | | | |

| Common Medical Event | Services You May Need | What You Will Pay | | | Limitations, Exceptions, & Other Important Information |
|---|---|---|---|---|---|
| | | HSHS + Extend (Tier 1) | UHC Choice Plus (Tier 2) | Out-of-Network (Tier 3) | |
| **If you need immediate medical attention** | Emergency room care | HSHS/Prevea - 10% Coinsurance, Non-facility - 20% Coinsurance | HSHS/Prevea - 10% Coinsurance, Non-facility - 20% Coinsurance | HSHS/Prevea - 10% Coinsurance, Non-facility - 20% Coinsurance | Tier 1 deductible applies to Tier 2 & Tier 3 benefits; Copay may be waived if admitted |
| | Emergency medical transportation | 10% Coinsurance | 10% Coinsurance | 10% Coinsurance | Tier 1 deductible applies to Tier 2 & Tier 3 benefits; Preauthorization is required for Non-emergent Air ambulance. If you don't get preauthorization, benefits could be reduced by $250 of the total cost of the service. |
| | Urgent care | 10% Coinsurance | 10% Coinsurance | Not covered | None |
| **If you have a hospital stay** | Facility fee (e.g., hospital room) | HSHS/Prevea - 10% Coinsurance; Other Tier 1 - 20% Coinsurance | 40% Coinsurance | Not covered | Preauthorization is required. If you don't get preauthorization, benefits could be reduced by $250 of the total cost of the service. |
| | Physician/surgeon fees | HSHS/Prevea - 10% Coinsurance; Other Tier 1 - 20% Coinsurance | 40% Coinsurance | Not covered | |
| **If you have mental health, behavioral health, or substance abuse services** | Outpatient services | HSHS/Prevea – 0% Coinsurance Other Tier 1 - 20% Coinsurance | 20% Coinsurance | Not covered | Tier 1 deductible applies to Tier 2 benefits other outpatient services; Preauthorization is required for Partial hospitalization. If you don't get preauthorization, benefits could be reduced by $250 of the total cost of the service. |

| Common Medical Event | Services You May Need | What You Will Pay | | | Limitations, Exceptions, & Other Important Information |
|---|---|---|---|---|---|
| | | HSHS + Extend (Tier 1) | UHC Choice Plus (Tier 2) | Out-of-Network (Tier 3) | |
| | Inpatient services | HSHS/Prevea 0% Coinsurance<br>Other Tier 1 - 20% Coinsurance | 20% Coinsurance | Not covered | Tier 1 deductible applies to Tier 2 benefits; Preauthorization is required. If you don't get preauthorization, benefits could be reduced by $250 of the total cost of the service. |
| **If you are pregnant** | Office visits | 0% Coinsurance; Deductible Waived if preventive | 0% Coinsurance; Deductible Waived if preventive | Not covered | Cost sharing does not apply for preventive services. Depending on the type of services, deductible, copayment or coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). |
| | Childbirth/delivery professional services | HSHS/Prevea - 10% Coinsurance;<br>Other Tier 1 - 20% Coinsurance | 40% Coinsurance | Not covered | |
| | Childbirth/delivery facility services | HSHS/Prevea - 10% Coinsurance;<br>Other Tier 1 - 20% Coinsurance | 40% Coinsurance | Not covered | |
| **If you need help recovering or have other special health needs** | Home health care | HSHS/Prevea - 10% Coinsurance;<br>Other Tier 1 - 20% Coinsurance | 40% Coinsurance | Not covered | 120 Maximum visits per calendar year; Preauthorization is required. If you don't get preauthorization, benefits could be reduced by $250 of the total cost of the service. |
| | Rehabilitation services | HSHS/Prevea - 10% Coinsurance<br>Other Tier 1 - 20% Coinsurance | 40% Coinsurance | Not covered | None |
| | Habilitation services | HSHS/Prevea - 10% Coinsurance<br>Other Tier 1 - 20% Coinsurance | 40% Coinsurance | Not covered | None |
| | Skilled nursing care | HSHS/Prevea - 10% Coinsurance<br>Other Tier 1 - 20% Coinsurance | 40% Coinsurance | Not covered | 180 Maximum days per calendar year; Preauthorization is required. If you don't get preauthorization, benefits could be reduced by $250 of the total cost of the service. |

| Common Medical Event | Services You May Need | What You Will Pay | | | Limitations, Exceptions, & Other Important Information |
|---|---|---|---|---|---|
| | | HSHS + Extend (Tier 1) | UHC Choice Plus (Tier 2) | Out-of-Network (Tier 3) | |
| | Durable medical equipment | 20% Coinsurance | 20% Coinsurance | Not covered | Tier 1 deductible applies to Tier 2 benefits; Preauthorization is required for DME in excess of $500 for rentals or $1,500 for purchases. If you don't get preauthorization, benefits could be reduced by $250 per occurrence. |
| | Hospice service | HSHS/Prevea - 10% Coinsurance<br>Other Tier 1 - 20% Coinsurance | 40% Coinsurance | Not covered | None |
| **If your child needs dental or eye care** | Children's eye exam | Not covered | Not covered | Not covered | None |
| | Children's glasses | Not covered | Not covered | Not covered | None |
| | Children's dental check-up | Not covered | Not covered | Not covered | None |

## Excluded Services & Other Covered Services:

**Services Your Plan Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)**

- Dental care (Adult)
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

**Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)**

- Acupuncture – when medically necessary (Tier 1 & Tier 2 only)
- Bariatric surgery (Tier 1 only)
- Chiropractic care (Tier 1 & Tier 2 only)
- Cosmetic surgery – when medically necessary (Tier 1 & Tier 2 only)
- Hearing aids – $2,500 every 3 years (Tier 1 & Tier 2 only)
- Private-duty nursing (Outpatient care) (Tier 1 & Tier 2 only)

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.HealthCare.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.HealthCare.gov. Additionally, a consumer assistance program may help you file your appeal. A list of states with Consumer Assistance Programs is available at: www.HealthCare.gov and http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/.

**Does this plan Provide Minimum Essential Coverage? Yes**
Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

**Does this plan Meet the Minimum Value Standard? Yes**
If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

**Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-221-6346.

Traditional Chinese (中文): 如果需要中文的幫助, 請撥打這個號碼 1-800-221-6346.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-221-6346.

Pennsylvania Dutch (Deitsch): Fer Hilf griege in Deitsch, ruf die do Nummer uff 1-800-221-6346.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-221-6346.

Samoan (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-800-221-6346.

Carolinian (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-800-221-6346.

Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, å'gang 1-800-221-6346.

***To see examples of how this plan might cover costs for a sample medical situation, see the next section.***

## About these Coverage Examples:

**This is not a cost estimator.** Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

### Peg is Having a Baby
(9 months of in-network pre-natal care and a hospital delivery)

| | |
|---|---|
| The plan's overall deductible | $3,500 |
| Specialist coinsurance | 20% |
| Hospital (facility) coinsurance | 10% |
| Other coinsurance | 20% |

**This EXAMPLE event includes services like:**
Specialist office visits *(pre-natal care)*
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests *(ultrasounds and blood work)*
Specialist visit *(anesthesia)*

| **Total Example Cost** | **$12,700** |
|---|---|

**In this example, Peg would pay:**

| *Cost Sharing* | |
|---|---|
| Deductibles | $3,500 |
| Copayments | $0 |
| Coinsurance | $850 |
| *What isn't covered* | |
| Limits or exclusions | $70 |
| **The total Peg would pay is** | **$4,420** |

### Managing Joe's Type 2 Diabetes
(a year of routine in-network care of a well-controlled condition)

| | |
|---|---|
| The plan's overall deductible | $3,500 |
| Specialist coinsurance | 20% |
| Hospital (facility) coinsurance | 10% |
| Other coinsurance | 20% |

**This EXAMPLE event includes services like:**
Primary care physician office visits *(including disease education)*
Diagnostic tests *(blood work)*
Prescription drugs
Durable medical equipment *(glucose meter)*

| **Total Example Cost** | **$5,600** |
|---|---|

**In this example, Joe would pay:**

| *Cost Sharing* | |
|---|---|
| Deductibles | $3,500 |
| Copayments | $0 |
| Coinsurance | $350 |
| *What isn't covered* | |
| Limits or exclusions | $25 |
| **The total Joe would pay is** | **$3,875** |

### Mia's Simple Fracture
(in-network emergency room visit and follow up care)

| | |
|---|---|
| The plan's overall deductible | $3,500 |
| Specialist coinsurance | 20% |
| Hospital (facility) coinsurance | 10% |
| Other coinsurance | 20% |

**This EXAMPLE event includes services like:**
Emergency room care *(including medical supplies)*
Diagnostic tests *(x-ray)*
Durable medical equipment *(crutches)*
Rehabilitation services *(physical therapy)*

| **Total Example Cost** | **$2,800** |
|---|---|

**In this example, Mia would pay:**

| *Cost Sharing* | |
|---|---|
| Deductibles | $2,800 |
| Copayments | $0 |
| Coinsurance | $0 |
| *What isn't covered* | |
| Limits or exclusions | $10 |
| **The total Mia would pay is** | **$2,810** |

Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: www.umr.com or call 1-800-221-6346.